

DD/A 76-0871

24 February 1976

MEMORANDUM FOR: Director [REDACTED]

STATINTL

FROM : John F. Blake [REDACTED]
Deputy Director for AdministrationSUBJECT : Summary of Personal-Property Claims Activity
During Caléndar Year 1975

The attached memorandum, again, is more background reading, designed to give you a continuing insight into the many facets of activity involved in the operation of this large organization.

Att

17 FEB 1976

MEMORANDUM FOR: Deputy Director for Administration
THROUGH : Director of Logistics
SUBJECT : Summary of Personal-Property Claims Activity
During Calendar Year 1975

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1. This memorandum is for your information only.

2. The normally slow-paced, stable volume of personal-property claims processed by the Agency soared during calendar year 1975. The increase in both the volume and dollar value of claims received from Agency employees was, of course, predictable in light of the emergency evacuations (from the summer of 1974 through the spring of 1975) of our employees and their families from overseas posts. The vast majority of these evacuation claims reached the Claims Review Board during the first 9 months of 1975, but some are still trickling in. The figures cited in this memorandum and the attachment summarize the claims which were completed during 1975, as well as those which have been brought forward for action during 1976. In addition, a comparison is drawn to 1974 claims activity, highlighting the sudden expansion in our claims business. Our 1975 statistics are categorized as ordinary claims (all those which are not evacuation losses), Southeast Asia evacuation claims, and [REDACTED] claims. The 1974 statistics used for comparative purposes cover ordinary claims only; no [REDACTED] were completed during that year, and the Southeast Asia evacuations had not yet occurred. Some of the more pertinent statistical findings are:

a. The 491 claims completed during 1975 represented an increase of 225 percent over 1974 claims completed. These 491 claims totaled \$1,088,900 or an increase of more than 1,300 percent above the amount claimed in 1974. Of that total claimed in 1975, \$681,700 was allowed, a dollar approval rate of 62.6 percent in 1975 compared to the 57.5 percent approval rate of 1974. (This increase is partly caused by the most recent amendment to the Military Personnel and Civilian Employees' Claims Act, which raised the amount payable per claim from \$10,000 to \$15,000 for losses occurring after 18 October 1974.) The average 1975 claim amounted to \$2,218 compared to \$506 in 1974, and the average award totaled \$1,388 in 1975 compared to \$291 in 1974.

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b. In percentages, the 491 claims totaling \$1,088,900 completed during 1975 and the additional 112 claims totaling \$553,900 carried forward for action in 1976 are distributed as follows:

	<u>No. Completed</u>	<u>No. Carried Forward</u>
STATINTL Ordinary claims	38.7	41.1
STATINTL Southeast Asia evacuation claims	54.6	42.8
STATINTL [REDACTED] claims	6.7	16.1
STATINTL Totals	<u>100.0</u>	<u>100.0</u>

c. In 1975, we received or brought forward from the previous year a total of 603 claims amounting to \$1,642,800 (491 totaling \$1,088,900 completed during 1975 and 112 totaling \$553,900 carried forward to 1976). Those 603 claims consisted of 236 ordinary claims totaling \$180,800, 316 Southeast Asia evacuation losses totaling \$1,333,200, and 51 [REDACTED] cases totaling \$636,500. By the end of 1975, 81.4 percent of those 603 claims had been completed (80.5 percent of the ordinary claims, 84.8 percent of the Southeast Asia evacuation claims, and 64.7 percent of the [REDACTED] claims).

2. Ordinary claims climbed both in numbers and dollar amounts in 1975, continuing the steady but gradual upward trend of the past few years. In 1975 and 1974 respectively, 190 versus 151 ordinary claims were completed, the average amounts claimed were \$722 versus \$506, and the average amounts allowed were \$402 versus \$291.

3. As the above distributions show, the larger number of claims originated from those employees who were forced to leave Southeast Asia during the spring of 1975. Their average losses, though, were minimal compared to the far fewer [REDACTED]. The average Southeast Asia evacuation claim processed in 1975 totaled \$2,169, while the average [REDACTED] totaled \$11,227. The average amount allowed on Southeast Asia claims was \$1,516 compared to \$6,033 for [REDACTED].

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16 October 1975. Nearly 40 of those 87 remaining claims require more information from the claimants involved (as is frequently the case) and cannot be acted upon by the Claims Review Board at this time. Unless the near future brings another large-scale, multiple-loss situation, we believe we will reach an acceptable workload level within the next 2 months.

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[REDACTED]
Chairman, Claims Review Board

Att

Distribution:

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ANNUAL REPORT ON PERSONAL PROPERTY CLAIMS

Summary of Calendar Year 1975 Activity and Comparison to Calendar Year 1974

CALENDAR YEAR 1975	No. of Claims	Amount Claimed	Amount Allowed	Dollar Percentage Allowed
Ordinary Claims Processed (Other than evacuation losses)	190	\$ 137,200	\$ 76,300	55.6
Southeast Asia Evacuation Claims Processed	268	581,200	406,300	69.9
██████████ Claims Processed	33	370,500	199,100	53.7
Total Claims Processed	491	\$1,088,900	\$681,700	62.6

Carried Forward From 1975 to 1976:

Ordinary Claims	46	\$ 43,600
Southeast Asia Evacuation Claims	48	244,300
ATINTL		
██████████ Claims	<u>18</u>	<u>266,000</u>

CALENDAR YEAR 1974

Ordinary Claims Processed	151	\$ 76,400	\$ 43,900	57.5
Southeast Asia Evacuation Claims Processed				
STATINTL				
██████████ Claims Processed				
Total Claims Processed	151	\$ 76,400	\$ 43,900	57.5
Ordinary Claims Carried Forward From 1974 to 1975	81	\$ 37,500		
Total Claims Carried Forward to 1975	81	\$ 37,500		

NOTE: All dollar figures are rounded to the nearest hundred.

Breakdown of Calendar Year 1975 Claims

	No. of Claims	Amount Claimed	Amount Allowed	Dollar Percentage Allowed
<u>Ordinary Claims (Other than evacuation losses):</u>				
Approved (including appeals)	146	\$ 110,400	\$ 76,300	69.1
Denied and/or withdrawn	44	26,800	0	0
Total Ordinary Claims Processed	190	137,200	76,300	55.6
Claims Carried Forward to 1976	46	43,600		
Total Ordinary Claims Workload for Year	236	\$ 180,800		
<u>Southeast Asia Evacuation Claims:</u>				
Approved	265	\$ 580,100	\$ 406,300	70.0
Denied and/or withdrawn	3	1,100	0	0
Total Southeast Asia Evacuation Claims Processed	268	\$ 581,200	\$ 406,300	69.9
Claims Carried Forward to 1976	48	244,300		
Total Workload for Year--Southeast Asia Evacuation Claims	316	\$ 825,500		

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	No. of Claims	Amount Claimed	Amount Allowed	Dollar Percentage Allowed
Approved	33	\$ 370,500	\$199,100	53.7
Denied and/or withdrawn	0	0	0	0
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Total [REDACTED] Claims Processed	33	\$ 370,500	\$199,100	53.7
Claims Carried Forward to Succeeding Year	18	266,000		
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Total [REDACTED] Claims for Year	51	\$ 636,500		

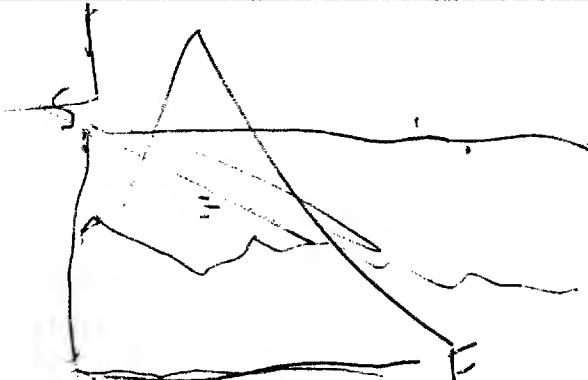
Breakdown of Calendar Year 1974 Claims

	No. of Claims	Amount Claimed	Amount Allowed	Dollar Percentage Allowed
Ordinary Claims (Other than evacuation losses):				
Approved (including appeals)	133	\$ 58,800	\$ 43,900	74.7
Denied and/or withdrawn	18	17,600	0	0
Total Ordinary Claims Processed	151	\$ 76,400	\$ 43,900	57.5
Claims Carried Forward to 1975	81	37,500		
Total Ordinary Claims Workload for Year	232	\$ 113,900		

OFFICIAL ROUTING SLIP

TO	NAME AND ADDRESS	DATE	INITIALS
1	Director 7D-5607	2/28/76	W
2	DDA	MAR 1976	
3	Registry		
4			
5			
6			
ACTION	DIRECT REPLY	PREPARE REPLY	
APPROVAL	DISPATCH	RECOMMENDATION	
COMMENT	FILE	RETURN	
CONCURRENCE	INFORMATION	SIGNATURE	

Remarks:



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